



Consolidated Technology Services • WA

Products and Services

Communications

Telephone services, voice mail, video/web conferencing, teleconferencing

Data Processing

Mainframe bulk data processing output

Networks

Connections to State Government Networks, the Enterprise Active Directory and, Server Hosting in the State Data Center

Remote Access

Connections to your data, applications and, networks over the internet via secure methods

Security

Solutions to keep your data, firewalls and, transactions safe from malicious attacks on-site or when connected to the public Internet

Storage & Backup

Space to store your data and protect it against loss

Web

URLs, Shared Webhosting and, several content management systems to create your organization's presence for the Internet



Consolidated Technology Services • WA

Consolidated Technology Services

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CTS Service Desk

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Consolidated Technology Services • WA

Washington's utility technology provider for state agencies and tribal and local governments.

CTS has a goal of providing high quality technology services at the lowest possible prices for our customers

June 10, 2014

Rate Day

<http://cts.wa.gov>

COMMUNICATIONS

Conferencing (Audio) “Meet Me” Conference Call “Operator Assisted” “Mix”	\$0.09/min \$0.09/min + LD \$0.09/min + LD (operator assist and “meet me”)
Conferencing (Web/Video) WebEx (meeting center/training center/event center 200 participants, VoIP) Toll free or public network audio	\$35.00/user/mo* \$0.07/min/user
Messaging Services Shared Services Email includes Email, Secure Email, Active Sync, Virus Checking, Spam Filtering, SMTP, Vault, and Lync	\$5.80/mailbox/month
Mobile Device Management	\$5.50/device/month
LISTSERV	\$6.00-\$35.00/list; depending on the number of lists
Identity Management Enterprise Active Directory, Active Directory Federated Services, Forefront Identity Manager	\$x.xx/FTE/mo
Interactive Voice Response (IVR) Standard Speech Recognition	\$120.00/port/mo \$240.00/port/mo
Switched Long Distance Dedicated Connect Dialing Switched Connect Dialing	\$0.035/min \$0.049/min
Telephony Centrex Service Private Branch Exchange	\$23-\$36 per line Contact for Quote

DATA PROCESSING

Enterprise Output Manager EOM Usage Local Desktop Printing High Speed Printing (Print rates thru Department of Enterprise Services)	No Charge No Charge See DES print rates
Enterprise Output Services Document Management Thin Client	Contact for Quote
Mainframe Platform System 390 Unisys	\$333.41/CPU hour Contact for Quote

STORAGE & BACKUP

Backups Server Backup	\$1.00/Gb/month
Business Continuity CTS Supplied Equipment	Contact for Quote
Disk Archive & Storage Disk Archive—S/390 Online Disk—S/390 Disk Storage—Unisys	\$0.0017/Gb/hr \$0.0019/Gb/hr \$0.36/Gb/mo
Storage Area Network (SAN) Ultra-High Performance High Performance Commodity	\$1.48/Gb/mo \$0.36/Gb/mo \$0.17/Gb/mo
Electronic Record Vault (Email Archiving) Data Storage	\$2.27/Gb/mo

NETWORKS

Colocation Data Center Facility Rental Base Full Enclosure Base Half Enclosure	\$1000.00/42RU/mo \$650.00/21RU/mo
Telecommunications 1Gb Connection 10GB Connection Management Interface SFP (2 per Segment) Installation Fee (1 time)	\$125.00/port/mo \$1000.00/port/mo \$25.00/port/mo Contact for Quote \$200.00/port
Computer Services Server Monitoring	\$125.00/server/mo
Internet Access High Speed, Secure, or Non-Secure	Based on FTE Count \$25.00–\$4050.00/mo
Network Services State Governmental Network Inter-Governmental Network Public Governmental Network	Contact for Quote
Server Hosting Physical Server Hosting, shared or dedicated Virtual Server Hosting, shared or dedicated	Contact for Quote
Server Website Hosting Basic (0-20 MB Web storage) Standard (21-100 MB) Intermediate (101-500 MB) Advance (501MB –2GB) Additional over 2GB Redirect	\$20/website/month \$60/website/month \$200/website/month \$400/website/month \$100/website/month \$20/URL/month
Sharepoint Site Collection Setup Fee External access via SecureAccess Washington Storage costs over 1Gb Web Application Setup Fee External access via SecureAccess Washington Storage costs over 20Gb	\$100/month \$100 (one time) \$50/month \$15/Gb/month \$1,500/month \$500 (one time) \$250/month \$15/Gb/month